

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

**Application of Pacific Gas and Electric
Company for Approval of the 2009-2011
Low Income Energy Efficiency and
California Alternate Rates for Energy
Programs and Budget**

**Application No. 08-05-022
(Filed May 15, 2008)**

(U 39 M)

**RESPONSE OF
PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)
TO ADMINISTRATIVE LAW JUDGE'S RULING SEEKING FURTHER
INFORMATION ON LARGE INVESTOR-OWNED UTILITIES'
2009-2011 LOW INCOME ENERGY EFFICIENCY/CARE
APPLICATIONS (JUNE 13, 2008)**

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June 27, 2008

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I. INTRODUCTION

On May 15, 2008 each of the Investor Owned Utilities (IOU's) submitted applications for the LIEE and CARE programs for years 2009-2011. On June 13, 2008, an Assigned Commissioner's Ruling was issued containing 36 questions directed to each of the four IOU's. Questions 1-10, 35-36 were addressed specifically to PG&E.

II. ASSIGNED COMMISSIONER RULING RESPONSE TO QUESTIONS 1-10, 35-36

The specific responses to each of the questions directed to PG&E are set forth in the separate attachments which are being transmitted herewith.

III. CONCLUSION

PG&E appreciates the opportunity to comment on these important issues.

Respectfully submitted,

LISE H. JORDAN
DANIEL F. COOLEY

By: _____ /s/
DANIEL F. COOLEY

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June 27, 2008

**Administrative Law Judge's Ruling Seeking Further Information On Large
Investor-Owned Utilities' 2009-2011 Low Income Energy
Efficiency/California Alternate Rates Energy Program Applications
(June 13, 2008)**

Proceeding Number: A.08-05-022

1. Introduction

On May 15, 2008 each of the Investor Owned Utilities (IOU's) submitted applications for the LIEE and CARE programs for years 2009-2011. On June 13, 2008, an Assigned Commissioner's Ruling was issued containing 36 questions directed to each of the four IOU's. Questions 1–10, 35–36 were addressed specifically to PG&E. The responses below address those 12 questions.

2. June 13, 2008 ACR PG&E Specific Requests and Responses

Question 1

Your LIEE budget will increase from approximately \$77 million to \$141 million per year, on average. Your energy savings will increase from 5410 kilowatts (KW) and 1,208,300 therms in 2007, to 6504 KW in 2009, 8933 KW in 2010, and 8949 KW in 2011; and to 1,402,511 therms in 2009, 1,933,284 therms in 2010, and 1,928,930 therms in 2011. See Attachments A-1 and A-2 to your application.¹

Please explain why the energy savings figures will not increase concomitantly with spending.

Answer 1

The question shows the average annual budget increase from \$77 million to \$141 million per year. Specifically, PG&E's proposed LIEE budget increases from \$77.7 million in 2007 to \$112.7 million in 2009, \$152.0 million in 2010, and \$157.6 million in 2011, with energy savings representing measure installations in 80,000 homes in 2009 and 110,000 homes each in 2010 and 2011. There are several reasons why energy savings do not increase in the same ratio as spending.

¹ Compare, e.g., SCE's proposed budget increases and energy savings. SCE proposes a 64% increase in LIEE funding in 2009, and savings increases from 3389 KW in 2008 to 10,952 KW in 2009, 12,276 KW in 2010, and 12,483 in 2011.

1) Cost projections were escalated each year for inflation while energy savings remained consistent.

2) Different Impact Evaluation study results were used for 2007 than were used for 2009-2011. The 2001 Impact Evaluation Study was used to determine the 2007 energy savings.²

The 2005 Impact Evaluation was completed at the end of 2007 and these new impacts were used to determine the 2009-2011 savings. The 2005 Impact Evaluation Study defines generally lower savings for LIEE measures than the 2001 Impact Evaluation Study. Also note that REACH PLUS adds LIEE program cost without providing energy savings.

Question 2

Your application indicates the following changes in LIEE measures:

PG&E 2009	PG&E 2007 actual
1,181 room AC; 3 139 central AC	1,059 room AC, 100 central AC
1,579 evaporative coolers	2,059
22,440 refrigerators	17,230
503,200 CFLs ⁴	391,128
46,434 homes weatherized	176,594
80,000 ⁵ outreach and assessment ⁶	63,319

² A brief history of LIEE M&E follows:

In CPUC Decision 03-10-041, the CPUC specified that impact evaluations for the LIEE should take place every two years. Previous impact evaluations were conducted for program years (PY) 1998, 2000, 2001 and 2002. However, the LIEE impact evaluation for PY2002 recommended modifications to the data collection for improving future impact evaluations, and given the lead time required to make these changes, the impact evaluation originally to be conducted for PY2004 was postponed until PY2005.

The impact evaluations for this program from 1998 through 2002 were primarily based on a regression analysis of billing records. The utilities and the CPUC requested highly detailed results, with savings estimated by utility, house type, specific measures (over twenty) and climate zone. These studies produce savings estimates that tended to vary from year to year, particularly at the measure level. In the 2002 LIEE impact evaluation, the overall savings and some of the measure-specific savings were quite low in comparison to other research into residential savings, which was likely due to the fact that the analysis period encompassed the California 2001 Energy Crisis. The background led the West Hill Energy Team to develop a research plan that emphasized the collection of data from multiple sources and the option of calculating alternative savings estimates for some critical measures for the PY05 evaluation.

³ Air conditioning.

⁴ Compact florescent light bulbs. PG&E will install 691,900 CFLs in 2010 and 691,900 in 2011.

3005 furnaces	2,156
53,808 water heater conservation meas.	77,859

Answer 2

PG&E corrects the numbers shown above, as follows:

PG&E 2009	PG&E 2007 actual
1,183 room AC; 139 central AC	1,059 room AC; 100 central AC
1,578 evaporative coolers	2,059
22,440 refrigerators	17,230
503,200 CFLs	391,128
46,435 homes weatherized	48,464
80,000 outreach and assessment	63,319
3,005 furnaces	2,156
53,808 water heater conservation meas.	41,329

In addition, PG&E corrects footnote 4 in the June 17, 2008 ALJ Ruling reporting that PG&E lists no In-Home Educations (Footnote 4 is shown as Footnote 5 in this reponse). PG&E provides In-Home Educations to all LIEE participants, so the correct number of In-Home Educations planned for 2009-2011 should be shown as 80,000 for 2009, and 110,000 each for 2010 and 2011.

Question 2a.

Please explain why the number of CFLs installed will significantly increase over time, and whether this increase is consistent with the following statement in Decision (D.) 07-12- 051:

Answer 2a

Under our general energy efficiency rules, utility portfolios must include measures that provide long-term, enduring energy savings, and we emphasized this policy in our recent decision, D.07-10-032. Examples include programs for installations of refrigerators, changes in codes and standards, and building modifications. Lighting programs can provide short-term benefits, but the utilities should not rely on CFLs as a primary program focus, especially if the installation and actual use of those products are not assured. D.07-12-051, mimeo., p. 37 (emphasis added).

In 2007, PG&E installed on average 6 CFLs per home. In planning for program years 2009-2011, PG&E assumed the same average of 6 CFLs installed per

⁵ PG&E lists no In Home Education or Education Workshops in 2008-11, so these figures are Outreach and Assessment.

⁶ PG&E lists 110,000 Outreach and Assessment contacts in 2010, and 110,000 in 2011.

home. The average number of CFLs per home is not increasing. The number of CFLs installed in 2009-2011 increases because of the significantly increased number of homes PG&E will treat during those years to meet the 25% programmatic initiative.

Question 2b

State whether PG&E or its contractors will install each CFL delivered to customers, or whether, by contrast, PG&E will give CFLs to customers to install themselves. If the latter, discuss whether energy savings counted for CFLs should be discounted to account for those customers who do not install the light bulbs.

Answer 2b

PG&E contractors install each CFL in participating LIEE customer homes. PG&E's LIEE contractors do not give CFLs to customers to install themselves.

Question 2c

Please explain the reason for decreases over time in any other measure listed above, or any other measure in Attachment A-2 to your application.

Answer 2c

PG&E has proposed an LIEE delivery approach based partially on customer energy use. All LIEE customers will get some measures, and higher energy users will be eligible for additional measures. As shown in Attachment A-2, the percentage of installed AC Room Replacements, Evaporative Coolers, Envelope and Air Sealing Measures, Attic Insulation, and Exterior Porch Light Fixtures all decrease from 2007 (actual) to 2009 (planned) because these are measures that will only be available to higher energy users.

Question 3

You propose to increase the education portion of your LIEE program approximately in the following amounts: from 63,319 Outreach and Assessment contacts in 2007 (actual) to 80,000 in 2009, 110,000 in 2010 and 110,000 in 2011.⁷ State why you propose the increases and explain how increased education efforts will lead to increased energy efficiency as well as safety and comfort. What number/percentage of your total education related sessions will

⁷ Please correct these totals if they are incorrect.

result in immediate installation of, or commitments/appointments to install, energy efficiency measures?

Answer 3

These numbers are the number of homes PG&E proposes to treat in the LIEE program each year. PG&E proposes to treat 300,000 homes during 2009-2011, an increase determined in order to meet the Commission's programmatic initiative of treating 25% of estimated eligible PG&E customers through 2011. PG&E currently provides (and will continue to provide in 2009-2011) energy education/assessment to *all* customers treated through the LIEE program. Increased *numbers* of customers treated results in increased numbers of energy educations. In-home energy education is provided to LIEE participants during the initial visit, at the same time the participant's home is assessed to determine what measures can be installed. 100% of these assessed and educated homes will receive energy efficiency measures, either immediately or through appointments.

Question 4

You propose several pilots in your application (Testimony, page 1-60, et seq.) How many will result in installation of LIEE measures, and how many measures of each type (with related energy savings) do you project?

Answer 4

See Attachment A.

Question 5

You describe two proposed studies in a manner that makes it difficult to differentiate them. The Process Evaluation (Testimony, page 1-67) will assess "customer willingness to participate in energy saving programs, the particular needs of high usage customers and how all of our low-income customers respond to energy education and communication efforts." The Joint Utility LIEE Household Segmentation Study will do the same thing. How are these two studies different, and if they are not, why do you propose both studies?

Answer 5

The proposed process evaluation and segmentation studies have different purposes and results. The purpose of the segmentation study is to identify promising customer segments to outreach and define successful messages to motivate them to participate. The process evaluation will assess how well program processes and procedures (such as outreach strategies, education curriculum and delivery, implementation procedures, data tracking, reporting,

etc.) work among these identified segments to achieve program goals; thus customer willingness to participate and customer response will be evaluated in terms of how effectively the program is achieving these goals.

PG&E has not done any detailed studies to segment its eligible low income customers and design outreach and communications to target them. This is a joint study proposed for both SCE and PG&E. The proposed segmentation study will identify and define key customer groups to target for the LIEE program and the specific messaging that reaches these groups -- including high energy users, and ethnic and linguistic groups. This study will give PG&E the foundation to design and implement strategies that can be used to most effectively reach different segments of its low income population to help PG&E reach all eligible and willing low income customers by 2020.

Question 6

You are requesting \$500,000 for integration purposes. (Testimony, page 1-72). Integration should ultimately result in cost savings. Comment on this proposition, and estimate when the savings will begin and where they will occur.

Answer 6

PG&E has identified \$500,000 in the LIEE application associated with Integrated Marketing Efforts. This amount was also shown in PG&E's Integration Chapter 4 of testimony supporting the 2009-2011 Demand Response Application 08-06-003, filed June 2, 2008.

PG&E agrees with the ALJ that the costs of integration should trend downward over time as marketing and other efforts are coordinated and offered to customers in a more integrated and efficient manner. However, initially there will be added costs to modify systems, approaches and provide support to meet the requirement to integrate effectively.

PG&E believes that the bulk of these costs will be incurred by late 2010/early 2011, as this is when there will be a focus on building systems, training, education and marketing messages and collateral that will support integrated offerings to customers. Barring unforeseen factors, PG&E expects that these costs will trend downward as the three-year period progresses. The cost savings will potentially be reflected in lower program marketing costs as we see increased effectiveness from the integrated marketing efforts.

Question 7

Is your fund-shifting proposal (Testimony, page 1-77) limited in any way (e.g., by dollar amount or percentage of total)?

Answer 7

There has been some uncertainty concerning the fund shifting procedure and PG&E is requesting that this decision set forth clear standards which can be applied by the dual commodity utilities as well as SCE as follows.

1. It is important that there exists flexibility to shift funds from the electric to gas budget or from the gas to electric budget during the 2009-2011 program cycle without the need for an advice letter before the expenditure, as distinct from before the recording of the transfer of funds. It is important that the dual commodity IOU's have the flexibility to move money effectively to promote the installation of electric or gas measures that are of the greatest benefit to the customer without administrative delay. This is in keeping with the flexibility that was permitted as recently as 2006 when fund-shifting was not limited by dollar amount or percentage among budget categories within the LIEE program.
2. PG&E is requesting the ability to carry forward or carry back authorized funds within the 2009-2011 LIEE program funding cycle, to allow PG&E to respond to unforeseen conditions encountered in the homes treated, particularly near the end of each calendar year. This would permit program continuity in a seamless manner across the three-year funding period and help achieve long term LIEE investments.
3. PG&E is requesting the ability to carry-over unspent program funds into the subsequent program cycle beginning in 2012.

These proposals are similar to the practices currently adopted by the Commission for PG&E's authorized Energy Efficiency Program Funding. PG&E did not propose any fund-shifting limitations in its proposal but would be agreeable to obtaining Commission approval prior to shifting funds to administrative costs or regulatory compliance budget categories. Further, PG&E is amenable to the Commission limiting the percentage of funds that could be shifted between commodities without approval through advice letter provided that the decision explicitly indicate that approval can occur after the expenditure and before the recording of the fund shifting in the following year. Because there are hundreds of individuals installing measures at any one point in time at the end of a budget cycle, it is virtually impossible to know the exact nature of the conditions to be encountered in the homes during the last months of the program cycle until several months after its conclusion. As a consequence, if an advice filing were required in advance of the program expenditures it would force IOU's to seriously curtail contractor activities near the end of a cycle to ensure that budgets were not exceeded if PG&E were not permitted to obtain approval after the expenditure and before the recording of the fund shifting.

Question 8

How much have PG&E shareholders contributed to date, and by year, to the REACH program? Please also explain the current relationship and any processes of coordination between the LIEE program and REACH PLUS.

Answer 8

Following is the breakdown of PG&E shareholder contributions to the REACH program since 2000:

	<u>Admin.</u>	<u>Supplemental</u>
2007	525,000	
2006	440,000	350,000
2005	340,000	275,000
2004	320,000	
2003	300,000	
2002	325,000	170,000
2001	350,000	200,000
2000	400,000	750,000

Currently, CARE applications are provided to customers applying for REACH assistance. If the REACH Plus program is approved, we see great potential in coordinating all three programs: CARE, LIEE and REACH PLUS.

Question 9

Explain how the NGAT⁸ funding has been recovered in the past several LIEE cycles, and the reasons the Commission gave for its approach(es)?

Answer 9

Since [year], funding for appliance testing conducted in PG&E's LIEE program has been recovered in PG&E's general rate cases. During the beginning years of the LIEE program, appliance testing at PG&E was not limited to just the LIEE program – PG&E performed appliance testing in the normal course of business, as well as in its LIEE program. Therefore, the Commission reasoned that the funding for an activity that was done in the course of other utility work should be funded through the GRC.

That reasoning no longer applied once NGAT was adopted by the Commission in 2004 as the testing process for LIEE. While PG&E continues to perform appliance testing as part of its gas service business, it does not perform NGAT outside of the LIEE program. PG&E is requesting NGAT funding as part of the LIEE program so that the funding cycle for NGAT will match the funding cycle for the rest of the LIEE program. The GRC and LIEE program cycles are not

⁸ Natural Gas Appliance Testing.

consistent. Thus, if the number of homes to be treated is significantly increased in the midst of a rate case cycle as is the case for 2009-2011 there is no commensurate funding adjustment for the associated increase in NGAT required during this program cycle.

Question 10

How many employees (at the utility, contractors/subcontractors and community based organizations) and what types of employees does your LIEE program currently have, and how will these numbers change in 2009, 2010 and 2011 if your budget is approved?

Answer 10

The attachment B shows the number of people that currently work (or that are projected to work) on the LIEE program through 2011. All employee types are individuals, except for "Subcontractors," which are reported as the number of organizations working on the LIEE program. The projected number of contractors (and their individual employees) working on the 2009-2011 program is unknown at this time, however PG&E anticipates that this number will be increased from 2008 due to the significantly increased number of homes PG&E will treat in 2009-2011.

Questions for all IOUs (if not answered previously; if answered, indicate where)

35. The tables in Attachment 1 compare various metrics in your applications across all four IOUs. You will note that the following discrepancies appear among the IOUs; please explain them:

- a. The results of SCE's Modified Participant Test for cost effectiveness are far higher than those for the other IOUs. Please explain the discrepancy.

N/A

- b. The IOUs' budget increases do not result in comparable increases in energy savings. Please explain.

See PG&E's response to Q.1.

- c. The ratio of energy savings to dollars budgeted is decreasing over time for PG&E and SDG&E. Please explain.

See PG&E's response to Q.1.

d. The energy savings per home is decreasing for PG&E. Please explain.

See PG&E's response to Q.1.

e. The dollars spent per home are increasing for all IOUs. Please explain.

See PG&E's response to Q.1: PG&E included an escalation rate in its annual budget proposals to account for expected inflation.

36. How do you plan to incorporate the Commission's zero net energy by 2020 in new residential construction goal from the Energy Efficiency proceeding into your LIEE program? Give details.

The LIEE program is a retrofit program providing free low income energy efficiency measures and services to existing, qualified low income dwellings. The LIEE program has never included new construction activities, and no new construction activities were proposed in PG&E's 2009-2011 LIEE program, nor did the Commission request that new construction activities be incorporated into its 2009-2011 proposal. PG&E's LIEE program staff will work with the PG&E residential new construction staff to provide input regarding low income housing issues as the residential new construction team prepares their 2009-2011 program proposals.

3. Conclusion

PG&E appreciates the opportunity to comment on these important issues.

Respectfully Submitted,

Lise Jordon
Daniel F. Cooley

Attachment B Question 10

PG&E				
Employee Type	2008	2009	2010	2011
Management	10	13	15	15
Support Organizations	5	9	9	9
Inspection Team	54	57	59	59
Total	69	79	83	83

RHA/Prime Contractor **				
Employee Type	2008	2009	2010	2011
Managers/Supervisors	10	-	-	-
Field Techs	13	-	-	-
IT Programers	2	-	-	-
Customer Service Reps	5	-	-	-
Admin Staff	10	-	-	-
Total	40	-	-	-

Sub Contractors Weatherization ***				
Employee Type	2008	2009	2010	2011
Managers/Supervisors	88	-	-	-
Field Staff (ES, WS, NGAT)*	584	-	-	-
Admin. Staff	112	-	-	-
Total	784	-	-	-

Sub Contractors Appliance ***				
Employee Type	2008	2009	2010	2011
Managers/Supervisors	9	-	-	-
Delivery Crew	30	-	-	-
Admin. Staff	12	-	-	-
Total	51	-	-	-

LIHEAP Leveraging Partners				
Employee Type	2008	2009	2010	2011
Organizations **	9	-	-	-
Total	9	-	-	-

Repair and Replacement Contractors ***				
Employee Type	2008	2009	2010	2011
Organizations**	15	-	-	-
Total	15	-	-	-

*ES - Energy Specialists, WS - Weatherization Specialists,
NGAT - Natural Gas Appliance Test Tech

** Number of sub-contractor organizations that work on the LIEE program. Work will be bid out to the sub-contractors once the Prime contractor is awarded.

*** Includes private contractors, CBOs and LIHEAP agencies.

NOTE: Work will be bid out to the all program contractors once the Prime contract is awarded. Numbers of employees for 2009-2011 is unknown, but is anticipated to increase so that sub-contractors can meet increased program goals.

PG&E Response to ALJ's June 17, 2008 Request for Information: Question 4

Pilot Name	Measures	2009 Energy Savings				2010 Energy Savings				2011 Energy Savings			
		# of Units or Homes	Kwh	KW	Therms	# of Units or Homes	Kwh	KW	Therms	# of Units or Homes	Kwh	KW	Therms
Meals on Wheels	Microwaves	1,500	131,400	10	42,924	1,500	131,400	10	4,292	2,000	175,200	14	57,232
Habitat for Humanity**	All measures feasible for installation	100*	-	-	-	100*	-	-	-	100*	-	-	-
City of San Joaquin	All measures feasible for installation	200	125,650	31.80	4,574.80	200	125,650	31.80	4,574.80	100	62,825	15.90	2,287.40
High Efficiency Clothes Washers	Clothes washers	1,000	287,890	52	17,350	1,250	359,863	64	21,688	1,500	431,835	77	26,025
CBO Energy Education Classes***	-	1,500	-	-	-	1,750	-	-	-	2,000	-	-	-
SmartAC****	-	5,500	-	-	-	7,000	-	-	-	7,000	-	-	-
SmartMeter™****	-	-	-	-	-	-	-	-	-	-	-	-	-
City of San Jose****	-	-	-	-	-	-	-	-	-	-	-	-	-
On-line Energy Education/Training****	-	-	-	-	-	-	-	-	-	-	-	-	-
TOTAL		9,700	544,940	94	64,849	11,700	616,913	106	30,555	12,600	669,860	107	85,544

* Estimated number of homes to be leveraged with the Habitat for Humanity organization

** Savings will be based on feasible measures installed

*** Requested M&E funding to evaluate associated cost savings

**** Non-Energy pilots: These pilots do not have energy savings, and are exploring new leveraging partnerships or other new LIEE processes.

CERTIFICATE OF SERVICE

I, the undersigned, state that I am a citizen of the United States and am employed in the City and County of San Francisco; that I am over the age of eighteen (18) years and not a party to the within cause; and that my business address is Pacific Gas and Electric Company, Law Department B30A, 77 Beale Street, San Francisco, California 94105.

I hereby certify that on June 27, 2008, I served:

**RESPONSE OF
PACIFIC GAS AND ELECTRIC COMPANY (U 39 M)
TO ADMINISTRATIVE LAW JUDGE'S RULING SEEKING FURTHER
INFORMATION ON LARGE INVESTOR-OWNED UTILITIES'
2009-2011 LOW INCOME ENERGY EFFICIENCY/CARE
APPLICATIONS (JUNE 13, 2008) – A. 08-05-022**

Via electronic mail to each party on the official service list providing an email address or by first-class mail, postage prepaid, to each party on the official service list not providing an email address.

(See Attached Service Lists)

I certify and declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on this 27th day of June, 2008.

/s/
PAMELA J. DAWSON-SMITH

**THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA
EMAIL SERVICE LIST**

[R0701042]

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Order Instituting Rulemaking Regarding Policies, Procedures and Rules for the Low Income Energy Efficiency Programs of California's Energy Utilities.	R.07-01-042 (Issued January 25, 2007)
Application of Pacific Gas and Electric Company for Approval of the 2009-2011 Low Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U 39 M)	A0805022
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009-2011	A0805024
Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009-2011	A0805025
Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011	A0805026

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[R0701042]

Downloaded June 27, 2008, last updated on June 24, 2008
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ALJ Assigned: Sarah R. Thomas on April 7, 2008

[A0805025, A0805022, A0805026, A0805024]

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