

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

| | |
|--|---|
| Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low-Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M) | Application 08-05-022 (Filed May 15, 2008) |
| Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011. | Application 08-05-024 (Filed May 15, 2008) |
| Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011. | Application 08-05-025 (Filed May 15, 2008) |
| Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011. | Application 08-05-026 (Filed May 15, 2008) |

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)
ON LOW-INCOME ASSISTANCE PROGRAMS FOR JULY 2010**

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August 23, 2010

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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)
ON LOW-INCOME ASSISTANCE PROGRAMS FOR JULY 2010**

This is the seventh monthly report of program year (PY) 2010. The purpose of this report is to consolidate activity for the CARE and LIEE programs and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

This report presents year-to-date LIEE and CARE results and expenditures through July 2010 for San Diego Gas & Electric Company (SDG&E).

Respectfully Submitted,

/s/ Kim F. Hassan

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August 23, 2010

**San Diego Gas & Electric Company
Low-Income Energy Efficiency (LIEE)
And
California Alternate Rates for Energy (CARE)
Program Monthly Report**

LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

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LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low-Income Energy Efficiency Program Overview

1.1.1 Provide a summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

| LIEE Program Summary for Month | | | |
|--------------------------------|-----------------------------------|----------------|-----|
| | Authorized / Planning Assumptions | Actual to Date | % |
| Budget | \$21,184,008 | \$9,678,889 | 46% |
| Homes Treated | 20,384 | 11,311 | 55% |
| kWh Saved | 8,887,914 | 3,492,631 | 39% |
| kW Demand Reduced | 2,010 | 326 | 16% |
| Therms Saved | 478,745 | 177,238 | 37% |
| GHG Emissions Reduced | 7,661 | 2,958 | 39% |

SDG&E enrolled 1,608 customers in the LIEE program during the month of July and 13,007 customers year-to-date. Of those enrolled year-to-date, 11,311 have been expensed and counted as homes treated. As a result of the enrollments and homes treated this year, SDG&E has saved 3,492,631 kWh, reduced 326 kW of demand, saved 177,238 therms and reduced 2,958 tons of green house gas (GHG) emissions.

Through marketing and outreach efforts, SDG&E generated a total of 2,964 leads for the LIEE program in July, and is currently working to convert these leads into enrollments and homes treated.

1.2 Whole Neighborhood Approach Evaluation

1.2.1. Provide a summary of the geographic and customer segmentation strategy employed, (i.e. tolls and analysis used to segment "neighborhoods," how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E's segmentation tools and strategies remain unchanged from last month. Demographic information, referred to as PRIZM codes, is still used to segment the customer base. Outreach efforts through capitation agencies will continue helping SDG&E by leveraging relationships with clientele.

SDG&E brought on a new HVAC contractor in the North County to serve eligible customers in that area. This will reduce travel time required by other contractors not in the area and help to support the WNA initiative.

1.3 LIEE Customer Outreach and Enrollment Update

1.3.1. Provide a summary of the LIEE program outreach and enrollment strategies deployed this month.

Direct marketing - In July, direct marketing efforts included direct mail, automated outbound calling and door-to-door canvassing. The CARE program is cross-promoted through these tactics wherever possible.

- **Direct Mail**

SDG&E mailed LIEE program information to 13,230 households with high potential for LIEE eligibility in July. A total of 412 leads were generated from July mailings and 147 households were enrolled based on previous and current direct mail efforts.

- **Automated Outbound Calling**

SDG&E contacted 16,714 households about the LIEE program through automated outbound calls during July. From these calls, 680 leads were generated and 119 of these leads were converted into enrollments.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractor, Richard Heath & Associates (RHA), contacted 11,820 low-income homes in June. RHA generated 1,124

leads and converted 1,040 of these leads into enrollments. Door-to-door canvassing continues to be a productive direct marketing technique for LIEE, producing the most leads per contact and the best quality leads as demonstrated by the high conversion of leads to enrollments.

1.3.2 Customer Assistance Marketing, Education and Outreach for the CARE and LIEE programs.

CARE and LIEE Community Outreach

In July, community outreach for CARE and LIEE included participation in community events and leveraging efforts with Capitation Contractors, 211 San Diego and other organizations.

- **Community Events**

SDG&E and its partners participate in and sponsor a variety of local events in order to educate low-income customers about assistance programs and to help them enroll. SDG&E participated in 17 community events in July, which resulted in 91 CARE and 37 LIEE applications.

Summer Fun Café Events

The San Diego Unified School District, in partnership with the San Diego Food Bank and Feeding America, are holding 46 special event days this summer at 23 different sites in San Diego. The purpose of these events is to provide free lunches to school-aged children. These special events invite the parents to join the children for lunch, while Feeding America distributes food and the Food Bank offers pre-screening for food stamps. SDG&E provided CARE and LIEE information at 11 of these events during the month of July. Adult attendance at these events typically varies between 10 to 50 people.

Neighborhood Distribution Program

The Neighborhood Distribution Program distributes food to thousands of individuals and families once a month at ten different sites throughout San Diego County. In partnership with capitation agent, Neighborhood Healthcare, SDG&E attends various food distribution sites and distributes assistance program information. Though distributions are open to everyone, most customers attending the events are qualified for the customer assistance programs based on income. There were approximately 300 people in attendance.

Lighting Exchange

CARE and LIEE information was distributed at two of the general energy efficiency program's Lighting Exchange events in the month of July. There were over 500 customers in attendance at both events.

Senior Outreach

The CARE, LIEE and Medical Baseline programs were discussed with tenants of a senior citizen's complex called Towne Center Manor in Chula Vista on July 28. Sixteen seniors were in attendance.

- **Capitation Contractors**

SDG&E leverages the resources of community-based organizations and agencies called Capitation Contractors to enroll customers in the CARE and LIEE programs. These organizations leverage existing relationships with low-income clients to extend CARE and LIEE program benefits as part of their total assistance offering. As an incentive, SDG&E pays Capitation Contractors a fee for each enrollment generated.

In an effort to maintain relationships with these organizations and keep the LIEE and CARE programs top of mind, SDG&E visits agency sites each

week. In July, SDG&E made 243 visits to 65 different agencies, which resulted in 434 CARE enrollments and 52 LIEE leads.

- **2-1-1 San Diego**

2-1-1 San Diego is a community disaster, health and human services center and resource providing information and referrals to households that need assistance. SDG&E leverages the resources of 2-1-1 San Diego to promote CARE, LIEE and Medical Baseline programs.

Through referrals in July, 2-1-1 provided SDG&E with 149 CARE enrollments, 12 LIEE program leads and 25 Medical Baseline program applications.

- **Other Integration and Leveraging Efforts**

Integration with SDG&E Branch Payment Offices

Branch payment offices are visited by Customer Assistance staff weekly to encourage cross-promotion of the CARE and LIEE programs to customers making payments in person. In July, 822 CARE applications and 68 LIEE applications were collected by branch offices representatives.

Leveraging with Local Government

In July, SDG&E representatives from both the Customer Assistance department and the Public Affairs group met with three different groups to discuss leveraging low-income clientele: the County of San Diego, San Diego County Apartment Association and San Diego Housing Commission. Each group has unique access to different low-income customer segments that SDG&E is trying to educate about the available assistance programs. SDG&E is currently working on a leveraging plan.

Mass Media – On July 26, 30-second English and Spanish TV ads began airing on 20 different network and cable channels. Cable stations include AMC, Discovery Health,

Family, Hallmark, TLC, TRU, Channel 4, Univision and Televisa. The TV ads promote both CARE and LIEE and will air for six weeks. In addition, 15-second TV ads were produced, one focusing on CARE and one focusing on LIEE. These ads will start rotating into the schedule in two weeks.

1.4 Leveraging Success Evaluation, Including CSD

- 1.4.1 Please provide a status of the leveraging effort with CSD. What new steps or programs have been implemented? What was the results in terms of new enrollments?

SDG&E continues to look for new leveraging opportunities with CSD. However, there is nothing additional to report for the month of July.

1.5. Workforce Education & Training

- 1.5.1 Please summarize efforts to improve and expand LIEE workforce education and training. Describe steps taken to hire and train low-income workers and how such efforts differ from prior program years.

There is no additional information to report this month regarding SDG&E efforts to improve and expand LIEE workforce education and training (WE&T).

[Remainder of page intentionally left blank]

2. CARE Executive Summary

2.1. CARE Program Summary

2.1.1. Please provide CARE program summary costs.

| CARE Budget Categories | Authorized Budget | Actual Expenses to Date | % of Budget Spent |
|--|--------------------------|--------------------------------|--------------------------|
| Outreach | \$1,611,634 | \$697,630 | 43% |
| Proc., Certification and Verification | \$222,967 | \$107,545 | 48% |
| Information Tech./Programming | \$481,841 | \$133,414 | 28% |
| Pilots | N/A | N/A | N/A |
| Measurement and Evaluation | \$4,160 | \$0 | 0% |
| Regulatory Compliance | \$190,205 | \$87,411 | 46% |
| General Administration | \$410,096 | \$262,666 | 64% |
| CPUC Energy Division Staff | \$102,900 | \$24,818 | 24% |
| Cooling Centers | N/A | N/A | N/A |
| Total Expenses | \$3,023,803 | \$1,313,484 | 43% |
| Subsidies and Benefits | \$48,492,992 | \$30,992,698 | 64% |
| Total Program Costs and Discounts | \$51,516,795 | \$32,306,182 | 63% |

2.1.2 Please provide the CARE program penetration rate to date

| CARE Penetration | | |
|------------------------------|------------------------------|-------------------------|
| Participants Enrolled | Eligible Participants | Penetration rate |
| 281,920 | 352,488 | 80% |

SDG&E saw an increase in total CARE participation from 273,780 to 281,920 in July and an increase in the penetration rate from 78% to 80%.

2.2. Outreach

2.2.1 Discuss utility outreach activities and those undertaken by third parties on the utility's behalf. (For additional CARE Outreach see section 1.3.2)

Direct marketing - In July, direct marketing efforts included automated outbound calling and door-to-door canvassing. The LIEE program is cross-promoted through these tactics wherever possible.

- **Automated Outbound Calling**

In July, SDG&E conducted a phone campaign, contacting over 300,000 households about the CARE program through automated outbound calls. The calls were made to households that fall within PRIZM codes reflecting higher incomes. However, through analysis of the low-income population, SDG&E identified 25% of its current CARE participants residing in these higher income PRIZM codes. Therefore, SDG&E made the decision that these PRIZM codes were viable targets for CARE communications. Over the course of a four-day calling campaign, SDG&E was able to enroll 8,098 customers in the CARE program. Additional phone campaigns will be directed to these customer groups throughout the remainder of 2010.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractors, Energy Save and Quallight, contacted 10,094 low-income homes in July. They generated 775 applications and converted 589 of these applications into enrollments.

2.2.2 Describe the efforts taken to reach and coordinate the CARE program with other related low-income programs to reach eligible customers.

SDG&E representatives or capitation agencies attend community events where they disseminate information on customer assistance programs and assist with customer enrollment. SDG&E's participation in 17 community events in July, which resulted in 91 CARE and 37 LIEE applications:

2.3 CARE Recertification Complaints

There were no recertification complaints in July.

3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

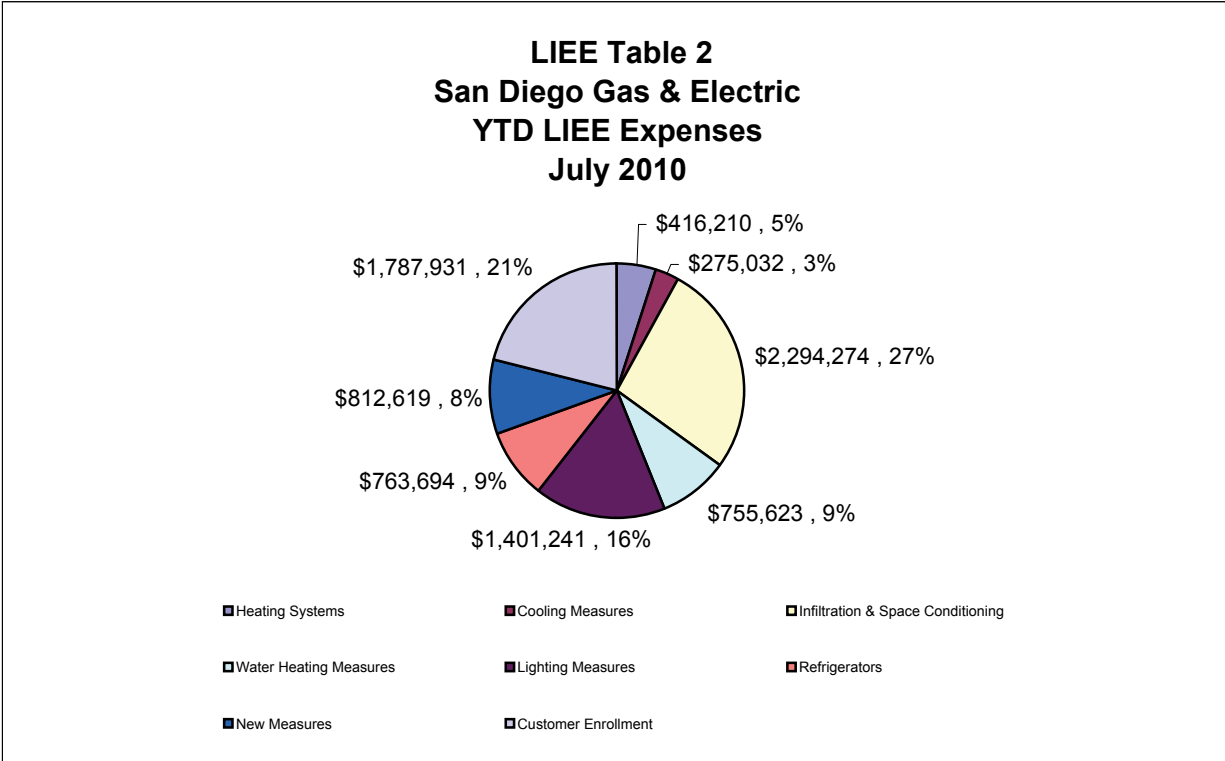
CARE- Table 8- Participants as of Month End

Attachment

| | A | B | C | D | E | F | G | H | I | J | K | L | M |
|----|--|--------------------------|---------------------|----------------------|-------------------------------|-------------------|---------------------|------------------------------|---------------------|---------------------|---------------------------------------|------------|--------------|
| 1 | LIEE Table 1 - LIEE Program Expenses | | | | | | | | | | | | |
| 2 | San Diego Gas & Electric | | | | | | | | | | | | |
| 3 | July 2010 | | | | | | | | | | | | |
| 4 | | Authorized Budget | | | Current Month Expenses | | | Year-To-Date Expenses | | | % of Budget Spent Year-To-Date | | |
| 5 | LIEE Program: | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| 6 | Energy Efficiency | | | | | | | | | | | | |
| 7 | - Gas Appliances | \$ - | \$ 2,317,927 | \$ 2,317,927 | \$ - | \$ 145,503 | \$ 145,503 | \$ - | \$ 1,029,370 | \$ 1,029,370 | 0% | 44% | 44% |
| 8 | - Electric Appliances | \$ 8,190,025 | \$ - | \$ 8,190,025 | \$ 264,471 | \$ - | \$ 264,471 | \$ 2,386,528 | \$ - | \$ 2,386,528 | 29% | 0% | 29% |
| 9 | - Weatherization | \$ - | \$ 4,198,133 | \$ 4,198,133 | \$ - | \$ 319,903 | \$ 319,903 | \$ - | \$ 3,303,174 | \$ 3,303,174 | 0% | 79% | 79% |
| 10 | - Outreach and Assessment | \$ 974,610 | \$ 974,610 | \$ 1,949,220 | \$ 144,417 | \$ 144,417 | \$ 288,834 | \$ 778,756 | \$ 778,805 | \$ 1,557,561 | 80% | 80% | 80% |
| 11 | - In Home Energy Education | \$ 593,531 | \$ 593,531 | \$ 1,187,062 | \$ 21,119 | \$ 21,119 | \$ 42,238 | \$ 115,140 | \$ 115,140 | \$ 230,280 | 19% | 19% | 19% |
| 12 | - Education Workshops | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 13 | - Pilot | \$ 77,731 | \$ 77,731 | \$ 155,462 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 14 | - Cool Centers | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 15 | ENERGY EFFICIENCY TOTAL | \$ 9,835,897 | \$ 8,161,932 | \$ 17,997,829 | \$ 430,007 | \$ 630,942 | \$ 1,060,949 | \$ 3,280,424 | \$ 5,226,489 | \$ 8,506,913 | 33% | 64% | 47% |
| 16 | | | | | | | | | | | | | |
| 17 | Training Center | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 18 | Inspections | \$ 30,411 | \$ 30,411 | \$ 60,821 | \$ 2,894 | \$ 2,894 | \$ 5,788 | \$ 16,824 | \$ 16,824 | \$ 33,648 | 55% | 55% | 55% |
| 19 | Marketing | \$ 409,719 | \$ 409,719 | \$ 819,437 | \$ 24,371 | \$ 24,370 | \$ 48,741 | \$ 105,080 | \$ 105,079 | \$ 210,159 | 26% | 26% | 26% |
| 20 | M&E Studies | \$ 42,042 | \$ 42,042 | \$ 84,084 | \$ 1,320 | \$ 1,320 | \$ 2,640 | \$ (8,515) | \$ (8,515) | \$ (17,030) | -20% | -20% | -20% |
| 21 | Regulatory Compliance | \$ 139,362 | \$ 139,362 | \$ 278,723 | \$ 4,979 | \$ 4,979 | \$ 9,958 | \$ 43,920 | \$ 43,920 | \$ 87,840 | 32% | 32% | 32% |
| 22 | General Administration | \$ 949,084 | \$ 949,084 | \$ 1,898,167 | \$ 58,852 | \$ 58,852 | \$ 117,704 | \$ 424,099 | \$ 424,048 | \$ 848,147 | 45% | 45% | 45% |
| 23 | CPUC Energy Division | \$ 22,474 | \$ 22,474 | \$ 44,947 | \$ - | \$ - | \$ - | \$ 4,606 | \$ 4,606 | \$ 9,212 | 20% | 20% | 20% |
| 24 | | | | | | | | | | | | | |
| 25 | TOTAL PROGRAM COSTS | \$ 11,428,987 | \$ 9,755,022 | \$ 21,184,008 | \$ 522,423 | \$ 723,357 | \$ 1,245,780 | \$ 3,866,438 | \$ 5,812,451 | \$ 9,678,889 | 34% | 60% | 46% |
| 26 | Funded Outside of LIEE Program Budget | | | | | | | | | | | | |
| 27 | Indirect Costs | | | | \$ 37,677 | \$ 39,092 | \$ 76,769 | \$ 247,243 | \$ 261,859 | \$ 509,102 | | | |
| 28 | | | | | | | | | | | | | |
| 29 | NGAT Costs | | | | \$ 28,600 | \$ 28,600 | | \$ 192,349 | \$ 192,349 | | | | |
| 30 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments. | | | | | | | | | | | | |

| | A | B | C | D | E | F | G | H | |
|----|--|--------------|--|---------------------|--------------------------------|------------------------|---------------------|-------------------------|--|
| 1 | LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed San Diego Gas & Electric July 2010 | | | | | | | | |
| 2 | | | Year-To-Date Completed & Expensed Installations | | | | | | |
| 3 | Measures | Units | Quantity Installed | kWh (Annual) | kW (Annual)¹ | Therms (Annual) | Expenses | % of Expenditure | |
| 4 | Heating Systems | | | | | | | | |
| 5 | Furnaces | Each | 1,058 | - | - | 368 | \$ 416,210 | 5% | |
| 6 | Cooling Measures | | | | | | | | |
| 7 | A/C Replacement - Room | Each | 297 | 24,347 | 19 | - | \$ 272,533 | 3% | |
| 8 | A/C Replacement - Central | Each | 0 | - | - | - | \$ - | 0% | |
| 9 | A/C Tune-up - Central | Each | 20 | 3,025 | - | - | \$ 2,500 | 0% | |
| 10 | A/C Services - Central | Each | 0 | - | - | - | \$ - | 0% | |
| 11 | Heat Pump | Each | 0 | - | - | - | \$ - | 0% | |
| 12 | Evaporative Coolers | Each | 0 | - | - | - | \$ - | 0% | |
| 13 | Evaporative Cooler Maintenance | Each | 0 | - | - | - | \$ - | 0% | |
| 14 | Infiltration & Space Conditioning | | | | | | | | |
| 15 | Envelope and Air Sealing Measures | Home | 9,443 | 104,640 | - | 22,932 | \$ 1,864,717 | 22% | |
| 16 | Duct Sealing | Home | 290 | 41,737 | - | - | \$ 39,347 | 0% | |
| 17 | Attic Insulation | Home | 408 | 42,921 | 19 | 14,693 | \$ 390,210 | 5% | |
| 18 | Water Heating Measures | | | | | | | | |
| 19 | Water Heater Conservation Measures | Home | 10,000 | 98,051 | 22 | 100,672 | \$ 716,693 | 8% | |
| 20 | Water Heater Replacement - Gas | Each | 43 | - | - | - | \$ 38,930 | 0% | |
| 21 | Water Heater Replacement - Electric | Each | 0 | - | - | - | \$ - | 0% | |
| 22 | Tankless Water Heater - Gas | Each | 0 | - | - | - | \$ - | 0% | |
| 23 | Tankless Water Heater - Electric | Each | 0 | - | - | - | \$ - | 0% | |
| 24 | Lighting Measures | | | | | | | | |
| 25 | CFLs | Each | 54,758 | 855,552 | 107 | - | \$ 377,422 | 4% | |
| 26 | Interior Hard wired CFL fixtures | Each | 6,001 | 384,000 | 12 | - | \$ 442,348 | 5% | |
| 27 | Exterior Hard wired CFL fixtures | Each | 1,600 | 17,168 | - | - | \$ 86,825 | 1% | |
| 28 | Torchiere | Each | 5,216 | 993,009 | 10 | - | \$ 494,646 | 6% | |
| 29 | Refrigerators | | | | | | | | |
| 30 | Refrigerators -Primary | Each | 1,009 | 751,477 | 127 | - | \$ 763,694 | 9% | |
| 31 | Refrigerators - Secondary | Each | 0 | - | - | - | \$ - | 0% | |
| 32 | Pool Pumps | | | | | | | | |
| 33 | Pool Pumps | Each | 0 | - | - | - | \$ - | 0% | |
| 34 | New Measures | | | | | | | | |
| 35 | Forced Air Unit Standing Pilot Change Out | Each | 204 | - | - | 8,932 | \$ 61,202 | 1% | |
| 36 | Furnace Clean and Tune | Each | 5,489 | - | - | - | \$ 307,341 | 4% | |
| 37 | High Efficiency Clothes Washer | Each | 210 | - | - | - | \$ 131,773 | 0% | |
| 38 | Microwave | Each | 397 | 38,376 | - | 1,014 | \$ 35,730 | 0% | |
| 39 | Thermostatic Shower Valve | Each | 3,224 | 42,693 | 9 | 28,628 | \$ 189,180 | 2% | |
| 40 | LED Night Lights | Each | 28,092 | 95,635 | - | - | \$ 87,393 | 1% | |
| 41 | Occupancy Sensor | | 0 | - | - | - | \$ - | 0% | |
| 42 | Pilots | | | | | | | | |
| 43 | A/C Tune-up Central | Home | 0 | - | - | - | \$ - | 0% | |
| 44 | Interior Hard wired CFL fixtures | Each | 0 | - | - | - | \$ - | 0% | |
| 45 | Ceiling Fans | Each | 0 | - | - | - | \$ - | 0% | |
| 46 | In-Home Display | Each | 0 | - | - | - | \$ - | 0% | |
| 47 | Programmable Controllable Thermostat | Each | 0 | - | - | - | \$ - | 0% | |
| 48 | Forced Air Unit | Each | 0 | - | - | - | \$ - | 0% | |
| 49 | Microwave | | 0 | - | - | - | \$ - | 0% | |
| 50 | High Efficiency Clothes Washer | | 0 | - | - | - | \$ - | 0% | |
| 51 | Customer Enrollment | | | | | | | | |
| 52 | Outreach & Assessment | Home | 11,299 | | | | \$ 1,557,701 | 18% | |
| 53 | In-Home Education | Home | 11,212 | | | | \$ 230,230 | 3% | |
| 54 | Education Workshops | Participant | 0 | | | | \$ - | 0% | |
| 55 | | | | | | | | | |
| 56 | Total Savings/Expenditures | | | 3,492,631 | 326 | 177,238 | \$ 8,506,623 | 100% | |
| 57 | | | | | | | | | |
| 58 | Homes Weatherized | Home | 10,165 | | | | | | |
| 59 | | | | | | | | | |
| 60 | Homes Treated | | | | | | | | |
| 61 | - Single Family Homes Treated | Home | 4,405 | | | | | | |
| 62 | - Multi-family Homes Treated | Home | 6,280 | | | | | | |
| 63 | - Mobile Homes Treated | Home | 626 | | | | | | |
| 64 | - Total Number of Homes Treated | Home | 11,311 | | | | | | |
| 65 | # Eligible Homes to be Treated for PY ² | Home | 20,384 | | | | | | |
| 66 | % OF Homes Treated | % | 55% | | | | | | |
| 67 | | | | | | | | | |
| 68 | - Total Master-Metered Homes Treated | Home | 57 | | | | | | |
| 69 | ¹ Energy savings is based on the 2005 Load Impact Evaluation. | | | | | | | | |
| 70 | ² Based on Attachment H of D0811031 | | | | | | | | |
| 71 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | |
| 72 | ³ Line Item 46: In-Home Display Pilot, conducted 150 telephone interviews to non-responsive customers. | | | | | | | | |

PIE CHART 1- Expenses by Measures Category For July 2010



| | A | B |
|----|--|---------------|
| 1 | LIEE Table 3 - Average Bill Savings per Treated Home San Diego Gas & Electric July 2010 | |
| 2 | Year-to-date Installations - Expensed | |
| 3 | | |
| 4 | Annual kWh Savings | 3,492,631 |
| 5 | Annual Therm Savings | 177,238 |
| 6 | Lifecycle kWh Savings | 31,187,207 |
| 7 | Lifecycle Therm Savings | 1,832,801 |
| 8 | Current kWh Rate | \$ 0.13 |
| 9 | Current Therm Rate | \$ 1.09 |
| 10 | Number of Treated Homes | 11,311 |
| 11 | Average 1st Year Bill Savings / Treated Home | 56.69 |
| 12 | Average Lifecycle Bill Savings / Treated Home | 441.36 |
| 13 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | |

| | A | B | C | D | E | F | G |
|---|--|---------------------------|----------------|----------------|-----------------------------------|---------------|---------------|
| 1 | LIEE Table 4 - LIEE Homes Treated San Diego Gas & Electric July 2010 | | | | | | |
| 2 | County | Eligible Customers | | | Homes Treated Year-To-Date | | |
| 3 | | Rural | Urban | Total | Rural | Urban | Total |
| 4 | Orange County | 0 | 15,734 | 15,734 | 0 | 35 | 35 |
| 5 | San Diego | 17,769 | 319,704 | 337,472 | 446 | 10,830 | 11,276 |
| 6 | | | | | | | |
| 7 | Total | 17,769 | 335,437 | 353,206 | 446 | 10,865 | 11,311 |
| 8 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q |
|----|---|------------------------------|---------|-----------|-----|----------------------|-------|-----|----|----------------------|-------|---------|----|------------------------------|---------|-----------|-----|
| 1 | LIEE Table 5 - LIEE Customer Summary San Diego Gas & Electric July 2010 | | | | | | | | | | | | | | | | |
| 2 | | Gas & Electric | | | | Gas Only | | | | Electric Only | | | | Total | | | |
| 3 | | # of YTD Homes Treated | Therm | kWh | kW | # of YTD Homes | Therm | kWh | kW | # of YTD Homes | Therm | kWh | kW | # of YTD Homes Treated | Therm | kWh | kW |
| 4 | Month | | | | | | | | | | | | | | | | |
| 5 | Jan-10 | 346 | 226 | 110,316 | 17 | 0 | 0 | 0 | 0 | 8 | 0 | 2,473 | 0 | 354 | 226 | 112,789 | 17 |
| 6 | Feb-10 | 1,694 | 18,868 | 488,702 | 55 | 0 | 0 | 0 | 0 | 54 | 0 | 25,556 | 4 | 1,748 | 18,868 | 514,257 | 59 |
| 7 | Mar-10 | 2,947 | 65,509 | 1,096,160 | 96 | 0 | 0 | 0 | 0 | 101 | 0 | 82,885 | 12 | 3,048 | 65,509 | 1,179,045 | 108 |
| 8 | Apr-10 | 4,258 | 88,651 | 1,439,108 | 123 | 0 | 0 | 0 | 0 | 150 | 0 | 108,832 | 16 | 4,408 | 88,651 | 1,547,941 | 139 |
| 9 | May-10 | 7,445 | 128,515 | 2,236,684 | 194 | 0 | 0 | 0 | 0 | 256 | 0 | 181,853 | 27 | 7,701 | 128,515 | 2,418,537 | 220 |
| 10 | Jun-10 | 8,949 | 159,116 | 2,877,286 | 254 | 0 | 0 | 0 | 0 | 300 | 0 | 231,524 | 34 | 9,249 | 159,116 | 3,108,809 | 288 |
| 11 | Jul-10 | 10,907 | 177,238 | 3,225,528 | 287 | 0 | 0 | 0 | 0 | 404 | 0 | 267,103 | 39 | 11,311 | 177,238 | 3,492,631 | 326 |
| 12 | Aug-10 | | | | | | | | | | | | | | | | |
| 13 | Sep-10 | | | | | | | | | | | | | | | | |
| 14 | Oct-10 | | | | | | | | | | | | | | | | |
| 15 | Nov-10 | | | | | | | | | | | | | | | | |
| 16 | Dec-10 | | | | | | | | | | | | | | | | |
| 17 | Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L. | | | | | | | | | | | | | | | | |
| 18 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | | | | | | | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M |
|----|--|---------------------------------|-------------------|-------------------|-------------------------------|-----------------|-----------------|---------------------------------------|-----------------|------------------|---------------------------------|------------|--------------|
| 1 | LIEE Table 6 - Expenditures for Pilots and Studies | | | | | | | | | | | | |
| 2 | San Diego Gas & Electric | | | | | | | | | | | | |
| 3 | July 2010 | | | | | | | | | | | | |
| 4 | | Authorized 3-Year Budget | | | Current Month Expenses | | | Expenses Since January 1, 2009 | | | % of 3-Year Budget Spent | | |
| 5 | | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| 6 | Pilots: | | | | | | | | | | | | |
| 7 | In Home Display | \$ 81,570 | \$ 81,570 | \$ 163,140 | \$ - | \$ - | \$ - | \$ 6,456 | \$ 6,456 | \$ 12,912 | 8% | 8% | 8% |
| 8 | Programmable Thermostat | \$ 120,910 | \$ 120,910 | \$ 241,820 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 9 | WE&T Pilot | \$ 11,343 | \$ 11,343 | \$ 22,686 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 10 | | | | | | | | | | | | | |
| 11 | | | | | | | | | | | | | |
| 12 | | | | | | | | | | | | | |
| 13 | | | | | | | | | | | | | |
| 14 | Total Pilots | \$ 213,823 | \$ 213,823 | \$ 427,646 | \$ - | \$ - | \$ - | \$ 6,456 | \$ 6,456 | \$ 12,912 | 3% | 3% | 3% |
| 15 | | | | | | | | | | | | | |
| 16 | Studies: | | | | | | | | | | | | |
| 17 | Non-Energy Benefits | \$ 15,000 | \$ 15,000 | \$ 30,000 | \$ - | \$ - | \$ - | \$ 2,094 | \$ 2,094 | \$ 4,188 | 14% | 14% | 14% |
| 18 | Process Evaluation | \$ 18,750 | \$ 18,750 | \$ 37,500 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 19 | Impact Evaluation ¹ | \$ 45,000 | \$ 45,000 | \$ 90,000 | \$ 1,320 | \$ 1,320 | \$ 2,640 | \$ 4,052 | \$ 4,052 | \$ 8,104 | 9% | 9% | 9% |
| 20 | Refrigerator Degradation | \$ 33,334 | \$ 33,333 | \$ 66,667 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 21 | | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 22 | | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 23 | | | | | | | | | | | | | |
| 24 | Total Studies | \$ 112,084 | \$ 112,083 | \$ 224,167 | \$ 1,320 | \$ 1,320 | \$ 2,640 | \$ 6,146 | \$ 6,146 | \$ 12,292 | 5% | 5% | 5% |
| 25 | | | | | | | | | | | | | |
| 26 | ¹ Budget funds are carried over from the 2007-2008 LIEE Funding Cycle | | | | | | | | | | | | |

| | A | B | C | D | E |
|----|--|--|---|-------------------------|--|
| 1 | LIEE Table 7 | | | | |
| 2 | Whole Neighborhood Approach | | | | |
| 3 | San Diego Gas & Electric | | | | |
| 4 | July 2010 | | | | |
| 5 | A | B | C | D | E |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted ^[1] | Total Residential Customers ^[2] | Total Estimated Eligible ^[3] | Total Treated 2002-2009 | Target to Treated This Year ^[4] |
| 7 | 91910-34 | 495 | 288 | 163 | 167 |
| 8 | 91910-36 | 228 | 126 | 165 | 170 |
| 9 | 91911-17 | 601 | 333 | 237 | 32 |
| 10 | 91911-52 | 364 | 135 | 67 | 91 |
| 11 | 91914-35 | 72 | 1 | 4 | 7 |
| 12 | 91932-16 | 361 | 203 | 153 | 154 |
| 13 | 91932-23 | 469 | 235 | 193 | 205 |
| 14 | 92105-28 | 605 | 428 | 395 | 396 |
| 15 | 91941-76 | 464 | 167 | 162 | 170 |
| 16 | 91942-74 | 368 | 167 | 6 | 2 |
| 17 | 91942-75 | 83 | 38 | 0 | 6 |
| 18 | 91950-26 | 286 | 160 | 99 | 103 |
| 19 | 91950-28 | 233 | 147 | 27 | 44 |
| 20 | 91950-29 | 115 | 70 | 55 | 68 |
| 21 | 91950-50 | 321 | 172 | 177 | 189 |
| 22 | 91950-68 | 332 | 190 | 84 | 135 |
| 23 | 91950-69 | 370 | 259 | 179 | 212 |
| 24 | 91977-25 | 302 | 98 | 66 | 70 |
| 25 | 91977-39 | 148 | 71 | 136 | 139 |
| 26 | 91977-66 | 138 | 68 | 48 | 76 |
| 27 | 92019-30 | 495 | 165 | 102 | 18 |
| 28 | 92019-32 | 151 | 42 | 16 | 17 |
| 29 | 92020-33 | 403 | 151 | 71 | 90 |
| 30 | 92020-34 | 248 | 95 | 122 | 2 |
| 31 | 92020-38 | 259 | 142 | 64 | 75 |
| 32 | 92020-39 | 188 | 104 | 53 | 83 |
| 33 | 92020-40 | 501 | 315 | 251 | 4 |
| 34 | 92020-44 | 180 | 92 | 21 | 38 |
| 35 | 92020-47 | 414 | 245 | 223 | 243 |
| 36 | 92020-48 | 526 | 302 | 294 | 310 |
| 37 | 92020-49 | 432 | 225 | 190 | 3 |
| 38 | 92020-60 | 64 | 33 | 62 | 63 |
| 39 | 92020-65 | 384 | 189 | 173 | 9 |
| 40 | 92020-76 | 537 | 251 | 0 | 5 |
| 41 | 92020-89 | 52 | 22 | 0 | 11 |
| 42 | 92021-29 | 410 | 142 | 52 | 75 |
| 43 | 92021-45 | 459 | 152 | 59 | 74 |
| 44 | 92021-46 | 493 | 207 | 71 | 77 |
| 45 | 92021-47 | 477 | 232 | 153 | 23 |
| 46 | 92021-48 | 751 | 357 | 234 | 1 |
| 47 | 92021-51 | 545 | 185 | 91 | 97 |
| 48 | 92021-54 | 476 | 159 | 15 | 27 |

| | A | B | C | D | E |
|----|--|--|---|-------------------------|--|
| 1 | LIEE Table 7 | | | | |
| 2 | Whole Neighborhood Approach | | | | |
| 3 | San Diego Gas & Electric | | | | |
| 4 | July 2010 | | | | |
| 5 | A | B | C | D | E |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted ^[1] | Total Residential Customers ^[2] | Total Estimated Eligible ^[3] | Total Treated 2002-2009 | Target to Treated This Year ^[4] |
| 49 | 92021-64 | 284 | 155 | 125 | 129 |
| 50 | 92021-68 | 552 | 319 | 419 | 447 |
| 51 | 92021-69 | 414 | 252 | 194 | 15 |
| 52 | 92021-70 | 471 | 265 | 211 | 220 |
| 53 | 92021-80 | 79 | 45 | 55 | 1 |
| 54 | 92021-85 | 443 | 212 | 183 | 6 |
| 55 | 92025-20 | 317 | 199 | 185 | 194 |
| 56 | 92025-29 | 377 | 292 | 219 | 3 |
| 57 | 92025-32 | 417 | 226 | 204 | 211 |
| 58 | 92025-39 | 411 | 148 | 89 | 92 |
| 59 | 92025-57 | 351 | 178 | 141 | 151 |
| 60 | 92026-30 | 339 | 172 | 167 | 201 |
| 61 | 92027-26 | 243 | 106 | 178 | 188 |
| 62 | 92027-33 | 504 | 264 | 303 | 3 |
| 63 | 92027-34 | 500 | 226 | 121 | 131 |
| 64 | 92027-38 | 265 | 99 | 140 | 147 |
| 65 | 92028-23 | 326 | 151 | 81 | 82 |
| 66 | 92028-28 | 380 | 180 | 70 | 96 |
| 67 | 92028-40 | 520 | 286 | 206 | 213 |
| 68 | 92028-47 | 64 | 40 | 23 | 40 |
| 69 | 92040-20 | 504 | 147 | 123 | 124 |
| 70 | 92054-31 | 345 | 201 | 81 | 84 |
| 71 | 92054-32 | 395 | 249 | 224 | 225 |
| 72 | 92054-44 | 331 | 120 | 35 | 45 |
| 73 | 92057-43 | 98 | 28 | 37 | 52 |
| 74 | 92065-52 | 272 | 100 | 105 | 106 |
| 75 | 92083-35 | 447 | 255 | 161 | 164 |
| 76 | 92083-36 | 60 | 26 | 75 | 80 |
| 77 | 92083-51 | 334 | 179 | 193 | 195 |
| 78 | 92083-62 | 263 | 58 | 85 | 90 |
| 79 | 92083-80 | 330 | 133 | 56 | 67 |
| 80 | 92084-35 | 595 | 300 | 92 | 99 |
| 81 | 92084-41 | 338 | 144 | 91 | 95 |
| 82 | 92084-50 | 450 | 252 | 214 | 216 |
| 83 | 92103-40 | 124 | 34 | 6 | 7 |
| 84 | 92104-27 | 519 | 280 | 85 | 86 |
| 85 | 92104-56 | 306 | 99 | 24 | 30 |
| 86 | 92104-64 | 149 | 82 | 15 | 16 |
| 87 | 92105-46 | 578 | 339 | 247 | 248 |
| 88 | 92105-58 | 423 | 276 | 237 | 3 |
| 89 | 92111-68 | 476 | 177 | 88 | 89 |
| 90 | 92113-18 | 459 | 291 | 198 | 217 |

| | A | B | C | D | E |
|-----|--|--|---|-------------------------|--|
| 1 | LIEE Table 7 | | | | |
| 2 | Whole Neighborhood Approach | | | | |
| 3 | San Diego Gas & Electric | | | | |
| 4 | July 2010 | | | | |
| 5 | A | B | C | D | E |
| 6 | Neighborhood (County, Zipcode, Zip+7 etc.) Targeted ^[1] | Total Residential Customers ^[2] | Total Estimated Eligible ^[3] | Total Treated 2002-2009 | Target to Treated This Year ^[4] |
| 91 | 92113-29 | 333 | 193 | 182 | 198 |
| 92 | 92113-37 | 302 | 230 | 202 | 207 |
| 93 | 92113-43 | 368 | 259 | 212 | 214 |
| 94 | 92113-58 | 27 | 18 | 16 | 18 |
| 95 | 92116-19 | 636 | 169 | 43 | 1 |
| 96 | 92116-22 | 363 | 113 | 49 | 52 |
| 97 | 92116-24 | 518 | 192 | 74 | 76 |
| 98 | 92117-58 | 94 | 35 | 19 | 21 |
| 99 | 92117-59 | 211 | 57 | 9 | 4 |
| 100 | 92117-63 | 156 | 59 | 2 | 29 |
| 101 | 92117-64 | 322 | 117 | 3 | 1 |
| 102 | 92139-18 | 241 | 82 | 62 | 70 |
| 103 | 92139-19 | 157 | 69 | 4 | 50 |
| 104 | 92139-20 | 226 | 95 | 39 | 51 |
| 105 | 92154-19 | 472 | 211 | 117 | 10 |
| 106 | 92173-21 | 479 | 238 | 122 | 159 |
| 107 | 92173-24 | 400 | 277 | 174 | 202 |
| 108 | 92173-28 | 492 | 291 | 41 | 52 |
| 109 | | | | | |
| 110 | | | | | |
| 111 | [1] Neighborhood defined as zip+7 area (or zip+2). | | | | |
| 112 | [2] All active residential customers in zip+7. | | | | |
| 113 | [3] Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7. | | | | |
| 114 | | | | | |
| 115 | [4] Total units treated 2002-2010 year-to-date. | | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M |
|----|---|--------------------------|----------------------|----------------------|-------------------------------|------------------|--------------------|------------------------------|---------------------|----------------------|---------------------------------------|------------|--------------|
| 1 | CARE Table 1 - CARE Program Expenses | | | | | | | | | | | | |
| 2 | San Diego Gas & Electric | | | | | | | | | | | | |
| 3 | July 2010 | | | | | | | | | | | | |
| 4 | | Authorized Budget | | | Current Month Expenses | | | Year-To-Date Expenses | | | % of Budget Spent Year-To-Date | | |
| 5 | CARE Program: | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total | Electric | Gas | Total |
| 6 | Outreach ⁽¹⁾ | \$1,160,376 | \$451,258 | \$1,611,634 | \$119,183 | \$33,616 | \$152,799 | \$550,695 | \$146,935 | \$697,630 | 47% | 33% | 43% |
| 7 | Automatic Enrollment | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | 0% | 0% | 0% |
| 8 | Processing/ Certification/Verification | \$160,536 | \$62,431 | \$222,967 | \$15,266 | \$4,306 | \$19,572 | \$85,042 | \$22,503 | \$107,545 | 53% | 36% | 48% |
| 9 | Information Technology / Programming | \$346,926 | \$134,915 | \$481,841 | \$11,650 | \$3,286 | \$14,936 | \$105,072 | \$28,342 | \$133,414 | 30% | 21% | 28% |
| 10 | | | | | | | | | | | | | |
| 11 | Pilots | | | | | | | | | | | | |
| 12 | - Pilot SB 580 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 13 | - Pilot | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 14 | - Pilot | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 15 | Total Pilots | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 16 | | | | | | | | | | | | | |
| 17 | Measurement & Evaluation ⁽²⁾ | \$ 2,995 | \$ 1,165 | \$ 4,160 | \$0 | \$0 | \$0 | \$0 | \$0 | \$0 | 0% | 0% | 0% |
| 18 | Regulatory Compliance | \$ 136,948 | \$ 53,257 | \$ 190,205 | \$8,816 | \$2,487 | \$11,303 | \$69,184 | \$18,227 | \$87,411 | 51% | 34% | 46% |
| 19 | General Administration | \$ 295,269 | \$ 114,827 | \$ 410,096 | \$32,116 | \$9,058 | \$41,174 | \$207,616 | \$55,050 | \$262,666 | 70% | 48% | 64% |
| 20 | CPUC Energy Division | \$ 74,088 | \$ 28,812 | \$ 102,900 | \$0 | \$0 | \$0 | \$19,686 | \$5,132 | \$24,818 | 27% | 18% | 24% |
| 21 | | | | | | | | | | | | | |
| 22 | SUBTOTAL MANAGEMENT COSTS | \$ 2,177,138 | \$ 846,665 | \$ 3,023,803 | \$187,031 | \$52,753 | \$239,784 | \$1,037,295 | \$276,189 | \$1,313,484 | 48% | 33% | 43% |
| 23 | | | | | | | | | | | | | |
| 24 | CARE Rate Discount | \$ 34,914,954 | \$ 13,578,038 | \$ 48,492,992 | \$3,383,531 | \$719,883 | \$4,103,414 | \$ 22,976,657 | \$ 8,016,041 | \$ 30,992,698 | 66% | 59% | 64% |
| 25 | Service Establishment Charge Discount | \$ - | \$ - | \$ - | \$0 | \$0 | \$0 | \$ - | \$ - | \$ - | 0% | 0% | 0% |
| 26 | | | | | | | | | | | | | |
| 27 | TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS | \$ 37,092,092 | \$ 14,424,703 | \$ 51,516,795 | \$3,570,562 | \$772,636 | \$4,343,198 | \$ 24,013,952 | \$ 8,292,230 | \$ 32,306,182 | 65% | 57% | 63% |
| 28 | | | | | | | | | | | | | |
| 29 | Other CARE Rate Benefits | | | | | | | | | | | | |
| 30 | DWR Bond Charge Exemption | | | | \$567,890 | | \$567,890 | \$ 3,919,662 | | \$3,919,662 | | | |
| 31 | CARE PPP Exemption | | | | \$196,280 | \$86,134 | \$282,414 | \$ 1,360,086 | \$964,605 | \$2,324,691 | | | |
| 32 | California Solar Initiative Exemption ⁽³⁾ | | | | \$174,036 | | \$174,036 | \$ 1,199,488 | | \$1,199,488 | | | |
| 33 | kWh Surcharge Exemption | | | | \$1,146,933 | | \$1,146,933 | \$ 8,792,220 | | \$8,792,220 | | | |
| 34 | TOTAL - OTHER CARE RATE BENEFITS | | | | \$2,085,139 | \$86,134 | \$2,171,273 | \$ 15,271,456 | \$ 964,605 | \$16,236,061 | | | |
| 35 | | | | | | | | | | | | | |
| 36 | Indirect Costs | | | | \$46,599 | \$13,143 | \$59,742 | \$ 300,241 | \$ 79,522 | \$ 379,763 | | | |
| 37 | | | | | | | | | | | | | |
| 38 | ⁽¹⁾ Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media. | | | | | | | | | | | | |
| 39 | ⁽²⁾ There are no Measurement & Evaluation expenses for April 2009. | | | | | | | | | | | | |
| 40 | ⁽³⁾ Based on CPUC D.08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program. | | | | | | | | | | | | |
| 41 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments. | | | | | | | | | | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | |
|----|--|----------------------------|----------------------------|-------------------------|------------------------|----------|----------------------|--------------|----------------------------|---------------|-----------------|----------------------|-----------------------|---------------|--------------------|-------------------------|-------------------------|--------------------------|--|
| 1 | CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration | | | | | | | | | | | | | | | | | | |
| 2 | San Diego Gas & Electric | | | | | | | | | | | | | | | | | | |
| 3 | July 2010 | | | | | | | | | | | | | | | | | | |
| 4 | | Gross Enrollment | | | | | | | | | | Enrollment | | | | | | | |
| 5 | | Automatic Enrollment | | | | | | | | | | | | | | | | | |
| 6 | 2010 | Inter-Utility ¹ | Intra-Utility ² | Leveraging ³ | One-e-App ⁴ | SB580 | Combined (B+C+D+E+F) | Capitation | Other Sources ⁵ | Total (G+H+I) | Recertification | Total Adjusted (J+K) | Attrition (Drop Offs) | Net (L-M) | Net Adjusted (N-K) | Total CARE Participants | Estimated CARE Eligible | Penetration Rate % (P/Q) | |
| 7 | January | 0 | 160 | 37 | 0 | 0 | 197 | 455 | 4,036 | 4,688 | 4,196 | 8,884 | 3,958 | 4,926 | 730 | 270,247 | 351,297 | 76.9% | |
| 8 | February | 0 | 265 | 0 | 0 | 0 | 265 | 307 | 5,198 | 5,770 | 5,103 | 10,873 | 4,860 | 6,013 | 910 | 271,157 | 351,297 | 77.2% | |
| 9 | March | 0 | 260 | 0 | 0 | 0 | 260 | 396 | 5,785 | 6,441 | 5,633 | 12,074 | 7,143 | 4,931 | -702 | 270,455 | 351,297 | 77.0% | |
| 10 | April | 0 | 206 | 0 | 0 | 0 | 206 | 564 | 5,818 | 6,588 | 8,947 | 15,535 | 4,780 | 10,755 | 1,808 | 272,263 | 352,177 | 77.3% | |
| 11 | May | 0 | 281 | 0 | 0 | 0 | 281 | 541 | 5,332 | 6,154 | 5,855 | 12,009 | 4,968 | 7,041 | 1,186 | 273,449 | 352,177 | 77.6% | |
| 12 | June | 0 | 261 | 0 | 0 | 0 | 261 | 452 | 5,908 | 6,621 | 6,135 | 12,756 | 6,290 | 6,466 | 331 | 273,780 | 352,177 | 77.7% | |
| 13 | July | 0 | 180 | 0 | 0 | 0 | 180 | 434 | 12,294 | 12,908 | 5,139 | 18,047 | 4,768 | 13,279 | 8,140 | 281,920 | 352,488 | 80.0% | |
| 14 | August | | | | | | | | | | | | | | | | | | |
| 15 | September | | | | | | | | | | | | | | | | | | |
| 16 | October | | | | | | | | | | | | | | | | | | |
| 17 | November | | | | | | | | | | | | | | | | | | |
| 18 | December | | | | | | | | | | | | | | | | | | |
| 19 | Total for 2010 | 0 | 1,613 | 37 | 0 | 0 | 1,650 | 3,149 | 44,371 | 49,170 | 41,008 | 90,178 | 36,767 | 53,411 | 12,403 | | | | |
| 20 | | | | | | | | | | | | | | | | | | | |
| 21 | ¹ Enrollments via data sharing between the IOUs. | | | | | | | | | | | | | | | | | | |
| 22 | ² Enrollments via data sharing between departments and/or programs within the utility. | | | | | | | | | | | | | | | | | | |
| 23 | ³ Enrollments via data sharing with programs outside the IOU that serve low-income customers. | | | | | | | | | | | | | | | | | | |
| 24 | ⁴ One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Families, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and, | | | | | | | | | | | | | | | | | | |
| 25 | ⁵ Not including Recertification. | | | | | | | | | | | | | | | | | | |
| 26 | ⁶ Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | | | | | | | | | | | |

| | A | B | C | D | E | F | G | H | I |
|----|--|-----------------------|----------------------------------|-----------------------|---|---|---------------|--|-------------------------------|
| 1 | CARE Table 3 - Standard Random Verification Results | | | | | | | | |
| 2 | San Diego Gas & Electric | | | | | | | | |
| 3 | July 2010 | | | | | | | | |
| 4 | 2010 | Total CARE Population | Participants Requested to Verify | % of Population Total | Participants Dropped (Due to no response) | Participants Dropped (Verified as Ineligible) | Total Dropped | % Dropped through Random Verification ¹ | % of Total Population Dropped |
| 5 | January | 270,247 | 550 | 0.20% | 369 | 21 | 390 | 70.91% | 0.14% |
| 6 | February | 271,157 | 477 | 0.18% | 328 | 13 | 341 | 71.49% | 0.13% |
| 7 | March | 270,455 | 654 | 0.24% | 419 | 33 | 452 | 69.11% | 0.17% |
| 8 | April | 272,263 | 532 | 0.20% | 258 | 41 | 299 | 56.20% | 0.11% |
| 9 | May | 273,449 | 272 | 0.10% | 118 | 12 | 130 | 47.79% | 0.05% |
| 10 | June | 273,780 | 530 | 0.19% | 84 | 27 | 111 | 20.94% | 0.04% |
| 11 | July | 281,920 | 489 | 0.17% | 0 | 1 | 1 | 0.20% | 0.00% |
| 12 | August | | | | | | | | |
| 13 | September | | | | | | | | |
| 14 | October | | | | | | | | |
| 15 | November | | | | | | | | |
| 16 | December | | | | | | | | |
| 17 | Total for 2010 | 281,920 | 3,504 | | 1,576 | 148 | 1,724 | 49.20% | |
| 18 | | | | | | | | | |
| 19 | [¹] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond | | | | | | | | |
| 20 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | |

| | A | B | C | D | E | F | G |
|---|--|-----------------|-----------------|-----------------|---------------|--------------------------------|-------------------|
| 1 | CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹ San Diego Gas & Electric July 2010 | | | | | | |
| 2 | | | | | | | |
| 3 | | | | | | | |
| 4 | | Provided | Received | Approved | Denied | Pending/Never Completed | Duplicates |
| 5 | Total | 1,520,305 | 20,465 | 18,047 | 320 | 1,525 | 573 |
| 6 | Percentage | | 1.3% | 88.2% | 1.6% | 7.5% | 2.8% |
| 7 | | | | | | | |
| 8 | ¹ Includes sub-metered customers. | | | | | | |

| | A | B | C | D | E | F | G | H | I | J |
|----|--|--------------------|--------------------|----------------|--------------------|---------------|----------------|------------------|--------------|--------------|
| 1 | CARE Table 5 - Enrollment by County | | | | | | | | | |
| 2 | San Diego Gas & Electric | | | | | | | | | |
| 3 | July 2010 | | | | | | | | | |
| 4 | | Estimated Eligible | | | Total Participants | | | Penetration Rate | | |
| 5 | County | Urban ¹ | Rural ¹ | Total | Urban | Rural | Total | Urban | Rural | Total |
| 6 | Orange County | 15,654 | | 15,654 | 11,802 | | 11,802 | 66% | | 66% |
| 7 | San Diego | 318,878 | 17,956 | 336,834 | 258,883 | 11,235 | 270,118 | 80% | 59% | 79% |
| 8 | | | | | | | | | | |
| 9 | Total | 334,532 | 17,956 | 352,488 | 270,685 | 11,235 | 281,920 | 80.9% | 62.6% | 80.0% |
| 10 | | | | | | | | | | |
| 11 | | | | | | | | | | |
| 12 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | | | |

| | A | B | C | D | E | F | G | H |
|----|--|-----------------------|-------------------------------------|-----------------------|--------------------------|----------------------|------------------------------|-------------------------------------|
| 1 | CARE Table 6 - Recertification Results | | | | | | | |
| 2 | San Diego Gas & Electric | | | | | | | |
| 3 | July 2010 | | | | | | | |
| 4 | 2010 | Total CARE Population | Participants Requested to Recertify | % of Population Total | Participants Recertified | Participants Dropped | Recertification Rate % (E/C) | % of Total Population Dropped (F/B) |
| 5 | January | 270,247 | 4,622 | 1.71% | 2,198 | 2,087 | 47.56% | 0.77% |
| 6 | February | 271,157 | 4,139 | 1.53% | 2,238 | 1,578 | 54.07% | 0.58% |
| 7 | March | 270,455 | 3,798 | 1.40% | 2,310 | 584 | 60.82% | 0.22% |
| 8 | April | 272,263 | 3,819 | 1.40% | 2,221 | 1,440 | 58.16% | 0.53% |
| 9 | May | 273,449 | 3,016 | 1.10% | 1,624 | 1,176 | 53.85% | 0.43% |
| 10 | June | 273,780 | 2,773 | 1.01% | 900 | 405 | 32.46% | 0.15% |
| 11 | July | 281,920 | 2,101 | 0.75% | 69 | 0 | 3.28% | 0.00% |
| 12 | August | | | | | | | |
| 13 | September | | | | | | | |
| 14 | October | | | | | | | |
| 15 | November | | | | | | | |
| 16 | December | | | | | | | |
| 17 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | |

| | A | B | C | D | E | F | G | H |
|----|---|-----------------|-----|--------|--------|--------------|--------------|--------------|
| 1 | CARE Table 7 - Capitation Contractors | | | | | | | |
| 2 | San Diego Gas & Electric | | | | | | | |
| 3 | July 2010 | | | | | | | |
| 4 | Contractor Name | Contractor Type | | | | Year-to-Date | | |
| 5 | | Private | CBO | WMDVBE | LIHEAP | Rural | Urban | Total |
| 6 | AARP - Tax Aid | | X | | | 0 | 0 | 0 |
| 7 | ACCESS TO INDEPENDENCE OF SAN DIEGO | | X | | | 0 | 0 | 0 |
| 8 | AFE | | X | | | 0 | 0 | 0 |
| 9 | AFRICAN ALLIANCE | | | | | 47 | 47 | 47 |
| 10 | ALPHA KAPPA ALPHA HEAD START | | X | | | 5 | 5 | 5 |
| 11 | Alpha of San Diego | | X | | | 0 | 0 | 0 |
| 12 | American Red Cross | | X | | | 780 | 780 | 780 |
| 13 | Bayside Community Center | | X | | | 10 | 10 | 10 |
| 14 | Barrio Station | | | | | 0 | 0 | 0 |
| 15 | BOYS AND GIRLS CLUBS | | X | | | 0 | 0 | 0 |
| 16 | CAMPESINOS UNIDOS, INC | | X | | X | 299 | 299 | 299 |
| 17 | CASA FAMILIAR | | X | | | 4 | 4 | 4 |
| 18 | Catholic Charities | | X | | | 69 | 69 | 69 |
| 19 | CHICANO FEDERATION | | X | | | 6 | 6 | 6 |
| 20 | CHINESE SERVICE CENTER OF SAN DIEGO | | X | | | 12 | 12 | 12 |
| 21 | CHULA VISTA COMMUNITY COLLABORATIVE | | X | | | 24 | 24 | 24 |
| 22 | CITY HEIGHTS COMMUNITY DEVELOPMENT CORP | | X | | | 2 | 2 | 2 |
| 23 | CITY OF SAN DIEGO - Clairemont Community Center | | X | | | 0 | 0 | 0 |
| 24 | COMMUNITY ACTION PARTNERSHIP - Orange County | | X | | X | 0 | 0 | 0 |
| 25 | Community Research Foundation | | X | | | 2 | 2 | 2 |
| 26 | COMMUNITY RESOURCE CENTER | | | | | 0 | 0 | 0 |
| 27 | Crisis House | | X | | | 32 | 32 | 32 |
| 28 | ELDER HELP OF SAN DIEGO 2009 | | X | | | 1 | 1 | 1 |
| 29 | EPISCOPAL COMMUNITY SERVICES | | X | | | 6 | 6 | 6 |
| 30 | Family Health Centers of San Diego | | X | | | 22 | 22 | 22 |
| 31 | Foster Lift | | X | | | 17 | 17 | 17 |
| 32 | Harmonium | | X | | | 6 | 6 | 6 |
| 33 | HEARTS AND HANDS TOGETHER | | X | | | 14 | 14 | 14 |
| 34 | HOME START 2009 | | X | | | 25 | 25 | 25 |
| 35 | HORN OF AFRICA | | X | | | 4 | 4 | 4 |
| 36 | INTERNATIONAL RESCUE COMMITTEE | | X | | | 15 | 15 | 15 |
| 37 | Julian Pathways | | X | | | 0 | 0 | 0 |
| 38 | KURISH HUMAN RIGHTS WATCH, INC | | | | | 4 | 4 | 4 |
| 39 | LA MAESTRA FAMILY CLINIC 2009 | | X | | | 33 | 33 | 33 |
| 40 | LEGAL AID SOCIETY OF SAN DIEGO, INC. | | X | | | 1 | 1 | 1 |
| 41 | LUTHERAN SOCIAL SERVICES, INC | | X | | | 0 | 0 | 0 |
| 42 | MAAC PROJECT | | X | | X | 234 | 234 | 234 |
| 43 | MABUHAY ALLIANCE | | | | | 2 | 2 | 2 |
| 44 | MID CITY CHRISTIAN SERVICES 2009 | | X | X | | 0 | 0 | 0 |
| 45 | MONTE VISTA HIGH SCHOOL COMMUNITY RESOURCE CENTER | | X | | | 1 | 1 | 1 |
| 46 | MOUNTAIN HEALTH & COMMUNITY SERVICES, INC. | | X | | | 0 | 0 | 0 |
| 47 | Neighborhood Health Care | | X | | | 183 | 183 | 183 |
| 48 | NEIGHBORHOOD HOUSE | | | | | 17 | 17 | 17 |
| 49 | North County Community Services | | X | | | 0 | 0 | 0 |
| 50 | North County Health Project | | X | | | 40 | 40 | 40 |
| 51 | North County Interfaith | | X | | | 8 | 8 | 8 |
| 52 | North County Lifeline | | X | | | 9 | 9 | 9 |
| 53 | REBUILDING TOGETHER SAN DIEGO | | X | | | 15 | 15 | 15 |
| 54 | Salvation Army | | X | | | 7 | 7 | 7 |
| 55 | San Diego Food Bank | | X | | | 2 | 2 | 2 |
| 56 | San Diego State University | | X | | | 831 | 831 | 831 |
| 57 | SAN DIEGO YOUTH & COMMUNITY SERVICES | | X | | | 0 | 0 | 0 |
| 58 | San Ysidro Health Center | | X | | | 254 | 254 | 254 |
| 59 | SAY SAN DIEGO | | X | | | 15 | 15 | 15 |
| 60 | SCRIPPS HEALTH WIC | | | | | 54 | 54 | 54 |
| 61 | SOUTH BAY COMMUNITY SERVICES | | X | | | 10 | 10 | 10 |
| 62 | SOUTHERN CALIFORNIA TRIBAL CHAIRMEN'S ASSOCIATION | | X | | | 3 | 3 | 3 |
| 63 | TRINITY HOUSE | | | | | 4 | 4 | 4 |
| 64 | Turning the Hearts | | X | | | 0 | 0 | 0 |
| 65 | Veteran's Village | | X | | | 1 | 1 | 1 |
| 66 | Vista Community Clinic | | X | | | 8 | 8 | 8 |
| 67 | YMCA YOUTH AND FAMILY SERVICES | | | | | 10 | 10 | 10 |
| 68 | Total Enrollments | | | | | 0 | 3,148 | 3,148 |

| | A | B | C | D | E | F | G | H |
|----|--|-------------------------|-----------------|----------------------|--------------|----------------------------|--------------------|-----------------------------|
| 1 | CARE Table 8 - Participants as of Month-End | | | | | | | |
| 2 | San Diego Gas & Electric | | | | | | | |
| 3 | July 2010 | | | | | | | |
| 4 | 2010 | Gas and Electric | Gas Only | Electric Only | Total | Eligible Households | Penetration | % Change¹ |
| 5 | January | 183,271 | N/A | 86,976 | 270,247 | 351,297 | 76.9% | -3.66% |
| 6 | February | 183,775 | N/A | 87,382 | 271,157 | 351,297 | 77.2% | 0.34% |
| 7 | March | 183,159 | N/A | 87,296 | 270,455 | 351,297 | 77.0% | -0.26% |
| 8 | April | 184,082 | N/A | 88,181 | 272,263 | 352,177 | 77.3% | 0.42% |
| 9 | May | 184,794 | N/A | 88,655 | 273,449 | 352,177 | 77.6% | 0.44% |
| 10 | June | 185,000 | N/A | 88,780 | 273,780 | 352,177 | 77.7% | 0.12% |
| 11 | July | 190,922 | N/A | 90,998 | 281,920 | 352,488 | 80.0% | 2.88% |
| 12 | August | | | | | | | |
| 13 | September | | | | | | | |
| 14 | October | | | | | | | |
| 15 | November | | | | | | | |
| 16 | December | | | | | | | |
| 17 | | | | | | | | |
| 18 | ¹ Explain any monthly variance of 5% or more in the number of participants. | | | | | | | |
| 19 | Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments. | | | | | | | |

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW-INCOME ASSISTANCE PROGRAMS FOR JULY 2010** on all parties identified in Docket Nos. A.08-05-022, A.08-05-024, A.08-05-025 and A.08-05-026 by U.S. mail and electronic mail, and by Federal Express to the assigned Commissioner(s) and Administrative Law Judge(s).

Dated at San Diego, California, this 23rd day of August, 2010.

/s/ JOEL DELLOSA

Joel Dellosa